



OLEITECH PRIVACY POLICY

OLEITECH (OLE INFORMATION TECHNOLOGIES) is a company focused on identifying where technology can be applied to create meaningful impact. We are committed to protecting your privacy and ensuring that any personal information collected through our website is handled in a secure, responsible, and transparent manner. This Privacy Policy explains how we collect, use, and safeguard your information when you interact with our website.

We process personal information in accordance with the Protection of Personal Information Act (POPIA) and take reasonable steps to ensure that your data is protected against unauthorized access, misuse, or disclosure. By using our website, you agree to the terms outlined in this Privacy Policy.

2. INFORMATION WE COLLECT

We may collect limited personal information through the our website when you interact with us, such as when you complete a contact form or communicate with us directly. This may include your name, email address, phone number, and any information you choose to provide in your message.

In addition, we may automatically collect certain technical information when you visit our website, including your IP address, browser type, device information, and basic usage data. This information is collected through cookies and similar technologies to help us understand how visitors use our website and to improve overall performance and user experience.

We only collect information that is necessary for communication, support, and improving our website, and we do not collect excessive or unnecessary personal data.

3. HOW WE COLLECT INFORMATION

We collect personal information directly from you when you interact with our website, such as when you complete contact forms, request information, or communicate with us via email. The information you provide is voluntary and is used solely for the purpose of responding to your inquiries or providing relevant services.

We also collect certain information automatically through the use of cookies and similar technologies when you browse our website. This may include technical data such as your IP address, browser type, device information, and pages visited. These tools help us understand user behaviour, improve website functionality, and enhance your overall experience.

4. PURPOSE OF COLLECTING INFORMATION

OLEITECH collects personal information solely for legitimate business and operational purposes related to the website. This includes responding to enquiries submitted through contact forms, communicating with users, and providing relevant information about our services.

We also use collected data to improve the performance, functionality, and user experience of our website. This includes analysing website traffic, understanding how users interact with our content, and making informed improvements to our digital presence.

In some cases, information may be used for basic administrative and security purposes, such as preventing misuse of the website and ensuring its proper operation.

5. SHARING OF INFORMATION

OLEITECH does not sell, rent, or trade your personal information to any third parties. We only share information when it is necessary to operate our website or communicate effectively with you.

In certain cases, we may share limited data with trusted third-party service providers who assist us in running our website, such as hosting providers, email communication services, or analytics tools. These providers are only given access to the information required to perform their services and are expected to handle your data securely and responsibly.

We may also disclose personal information if required to do so by law, regulation, or legal process, or if such disclosure is necessary to protect our rights, safety, or the integrity of our website.

6. COOKIES AND TRACKING TECHNOLOGIES

Our website uses cookies and similar tracking technologies to enhance your browsing experience and improve the functionality of our site. Cookies are small text files stored on your device that help us remember your preferences, understand how you interact with our website, and analyse overall traffic patterns.

These tools allow us to improve website performance, identify popular content, and ensure that the site operates smoothly and efficiently. You can choose to disable cookies through your browser settings, however, this may affect certain features or functionality of the website.

By continuing to use our website, you consent to the use of cookies as described in this Privacy Policy.

7. THIRD PARTY LINKS

The OLEITECH website may contain links to third party websites, platforms, or services that are not operated or controlled by us. These links are provided for convenience and informational purposes only.

Please note that OLEITECH is not responsible for the privacy practices, content, or security of any third party websites. Once you leave our website, any information you provide to external sites is governed by their own privacy policies and terms. We encourage you to review those policies before sharing any personal information.

8. DATA SECURITY

OLEITECH takes reasonable and appropriate technical and organisational measures to protect your personal information from loss, misuse, unauthorised access, disclosure, alteration, or destruction. We implement safeguards such as secure hosting environments and restricted access controls to help ensure your data remains protected.

While we strive to maintain a high level of security, no method of transmission over the internet or electronic storage is completely secure. As a result, we cannot guarantee absolute security, but we continuously work to protect your information and minimise any potential risks.

9. YOUR RIGHTS

In terms of the Protection of Personal Information Act (POPIA), you have certain rights regarding your personal information. These include the right to request access to the personal data we hold about you, the right to request correction of any inaccurate or incomplete information, and the right to request the deletion of your personal information where appropriate.

You also have the right to object to the processing of your personal information in certain circumstances, or to withdraw your consent where consent was previously given. To exercise any of these rights, you may contact us using the details provided in this Privacy Policy, and we will respond in accordance with applicable legal requirements.

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We take reasonable and appropriate technical and organisational measures to protect your personal information from loss, misuse, unauthorised access, disclosure, alteration, or destruction. We implement safeguards such as secure hosting environments and restricted access controls to help ensure your data remains protected.

While we strive to maintain a high level of security, no method of transmission over the internet or electronic storage is completely secure. As a result, we cannot guarantee absolute security, but we continuously work to protect your information and minimise any potential risks.

10. CONTACT INFORMATION

If you have any questions about this Privacy Policy, how your personal information is handled, or if you wish to exercise any of your rights under the Protection of Personal Information Act (POPIA), you may contact us directly.

We are committed to addressing all privacy related queries promptly and transparently. You can reach us via the contact details provided on our website, and we will make every reasonable effort to respond to your request within a reasonable timeframe.

We encourage you to contact us if you have any concerns regarding your data or how it is being used.

11. CHANGES TO THIS PRIVACY POLICY

OLEITECH may update or amend this Privacy Policy from time to time to reflect changes in our practices, services, or legal requirements. Any updates will be posted on this page with the revised effective date.

We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your personal information. Continued use of our website after any changes have been published will be deemed as acceptance of those updates.